



Fisher College Bookstore Information



WHERE TO ORDER

All Fisher College textbooks and required supplies are conveniently located on the Fisher Website: www.fisher.edu/bookstore. This link is located on the main college webpage (www.fisher.edu) in the bottom right hand corner, under Quick Links. You may also find a conveniently located link on the *Current Students* section on the front page.



ORDERING TEXTBOOKS*

To purchase your textbooks, you must know the course number and section of each course, and know how you will pay for your text, or whether you are eligible for a Student Voucher/FlexPay (includes financial aid approval, business/employer/government agreement to pay, or you have money in your student account).

1. On the bookstore site, click on "Textbooks and Course Materials".
2. Select your term
3. Select your Department (look at your course number prefixes AC, MG, EN, PS, etc.)
4. Select your course title
5. Select your course section.

Course sections: W= Online, A=Attleboro, B= Boston Evening, N=New Bedford, NU= Nursing

***Detailed instructions and screen shots of this process may be found on page 4.**

PAYMENTS

The following types of payments are accepted through this website:

1. FlexPay: You must have spoken with the College Bursar, or campus representative, and received formal approval to charge your books to your student account. The amount you may charge will be in the FlexPay system when you go to purchase your books.
2. Credit Cards: VISA, Master Charge, Discover, and American Express are accepted.
3. Checks and Money Orders are accepted.

TEXTBOOK OPTIONS

There are a few options available when ordering your books. See the descriptions below, and please note that you may also sell your new and used books back for cash to the online bookstore at the end of each semester through this website.

1. New Textbooks: These books were ordered by your instructor and will include any packaged materials, software, DVDs from the publisher that your teacher requested.
2. Used Textbooks: These are most often used by another student for a course or two and may have some markings in them, highlighted areas, or a slightly used appearance. However, they may not always have the associated add-ons/additions like DVDs, PassCodes for software, etc.
3. Book Rentals: These may be new or used books, but you must return them at the end of the term/semester (see the return date when you rent them). Please note, you must purchase by credit or debit card and you could be charged for the full purchase price of the book if you do not return at the end of the semester.
4. eBooks: Electronic books come in many formats that you may download to your computer, netbook, iPhone, or eReader. These are the fastest to receive as they are instantly downloaded (good if you are late registering for classes) and they have no shipping charges. Read the information carefully to make sure the format is compatible with your electronic device/computer.

SHIPPING

Ground shipping is the least expensive way to ship. Textbooks will be shipped (from the Chicago area) usually within 24 hours, and are generally delivered within 1-2 days. You will receive a detailed email with tracking information shortly after you place your order.

RETURNS

If you purchase a book, and do not wish to keep the book or you drop the course, you may return your book, within 14 days, to receive a full refund. For information see the website under "Help/FAQ: Policies"

CUSTOMER SERVICE

The Fisher College bookstore is run by the Follett Book Corporation, which has been family owned since 1873. Their reputation is excellent and they are renowned for their excellent Customer Service. Click on the Store Hours and Information button on the website to call, or email them if you ever have questions about your order, shipping or need assistance.

Remember; please do not wait to order books to the last minute. If you do wait until the last minute, or change courses, then an ebook may be your best option.

Fisher College will frequently be adding new items to this website, such as Fisher College logo clothing and associated giftware items (mugs, notebooks, backpacks, pens, etc.), electronic supplies (like computer cameras and microphones for online classes), and other items as requested.

If there are items that you would like to see available on our website, please make sure to call us with your ideas (617-670-4413).

TEXTBOOK ORDERING PROCESS

Fisher College
BOOKSTORE

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Books

Textbooks & Course Materials

Announcements

Textbooks & Course Materials

1. Click here to begin

Textbooks > Select by Course

Select Your Program

All

2. Select your term

Select Your Term

Select Your Term

Select Your Term

Nursing 1 - 2011

College 101 - Summer 2011

Continuing Education - July

TLC 2011

Textbooks > Select by Course

Select Your Program

All

Select Your Term

Select Your Term

Select Your Department

Select Your Department

Select Your Department

AC

CJ

CS

EC

ED

EN

FA

FI

GV

HS

HT

LA

MA

ME

MG

PH

PS

SC

SO

3. Select your department.
This is the two letter code of the course ID. For example, the department for MG435 is MG

Textbooks > Select by Course

Select Your Program
All

Select Your Term
Continuing Education - July

Select Your Department
MG

Select Your Course
Select Your Course
LEADERSHIP AND ETHICS
MANAGEMENT INTERN.
OPERATIONS MANAGEMNT
PRIN OF MANAGEMENT

4. Select your course by course title

5. Select your section See page 1 for more details

Textbooks > Select by Course

Select Your Program
All

Select Your Term
Continuing Education - July

Select Your Department
MG

Select Your Course
OPERATIONS MANAGEMNT

Select Your Section
Select Your Section
BW
W1

Course Material(s)


MG: OPERATIONS MANAGEMNT: W1

1 Required Material(s)

Course note for MG OPERATIONS MANAGEMNT:
N/A

Section note for W1:
N/A

Required Material(s)
Select All - Automatically selects lowest price(s).

<input checked="" type="checkbox"/>	<p>PRIN OF OPERATIONS MGMT</p>  <p>Author: HEIZER Edition: 8th ISBN: 9780136114468</p>	<p><input type="radio"/> Buy New \$182.00</p> <p><input type="radio"/> Buy Used \$136.50</p> <p><input checked="" type="radio"/> Rent \$89.18 Return Date 08/26/2011</p>
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6. Select purchase option

- Buy New
- Bu Used
- Rent

**Please Note: Course information is subject to change based upon updated data from publishers and instructors.

< Select a different course

7. Add purchase to cart